

# Felton institute

## INNOVATION IN SOCIAL SERVICES

Thank you for visiting Felton Institute. If you are here because you need housing support and want to connect to the Flexible Housing Subsidy Pool (FHSP) Program, please note that Felton Institute is not allowed to take direct referrals for the FHSP program. All referrals Felton Institute's FHSP program receives come from San Francisco's Homelessness and Supportive Housing (HSH) department. *We are not allowed any exceptions to HSH's policies regarding referrals.* You will need a completed Coordinated Entry assessment, from an ACCESS POINT, to be referred to one of HSH's housing assistance programs (such as FHSP, Rapid Rehousing, etc.) Referrals will be determined by HSH, based on the outcome of the Coordinated Entry assessment.

**Below, you will find resources that will help you get connected with housing support.**

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### **How to get assessed for a referral to a housing program:**

1. Please visit an **ACCESS POINT** and complete a **Coordinated Entry assessment**.
2. Stay in contact with ACCESS POINT staff to get **updates** on the **status** of your housing referral.
3. Depending on the results of the coordinated entry assessment, HSH staff will refer you to a housing program or support service. You will be contacted by a representative of the referred program. Therefore, it is important to **keep your contact information updated** with the ACCESS POINT.

**Information on ACCESS POINTS can be found on pages 2-3. Page 4 has additional housing resources.**

## ACCESS POINTS

Access Points are in-person locations where a Coordinated Entry team connects you to services/resources, assesses your needs, and helps you figure out your options.

More information on Access Points can be found here: <https://www.sf.gov/resource--2024--get-person-homelessness-help-san-francisco>

See below for ACCESS POINT locations to visit.

### **Adults (over the age of 24 without children)**

<b>Mission Action</b> <ul style="list-style-type: none"><li>• 2645 Mission St. San Francisco, CA 94110</li><li>• Monday, Wednesday, Thursday, Friday: 9am to 5pm Tuesday: 9am to 3:30pm</li><li>• Phone: 415-857-7762</li></ul>
<b>Episcopal Community Services (ECS)</b> <ul style="list-style-type: none"><li>• 123 10th St. San Francisco, CA 94103</li><li>• Monday, Tuesday, Thursday, Friday: 9am to 4pm Wednesday: 9am to 12pm</li><li>• Phone: 415-487-3300 (extension: 7000)</li></ul>
<b>Swords to Plowshares (Swords) - <i>Focuses on veteran services</i></b> <ul style="list-style-type: none"><li>• 1060 Howard St. San Francisco, CA 94103</li><li>• Monday to Friday: 8am to 4pm</li><li>• Phone: 415-727-8387</li></ul>
<b>San Francisco Pretrial Diversion Project - <i>Focuses on serving justice-involved people</i></b> <ul style="list-style-type: none"><li>• 1200 Folsom St. San Francisco, CA, 94103</li><li>• Monday to Friday: 8:30am to 4pm</li><li>• Phone: 415-522-7592</li></ul>

### **Survivors of various types of violence**

<b>Asian Women's Shelter Access Point</b> <ul style="list-style-type: none"><li>• Monday to Friday: 9:30 am to 4:30 pm</li><li>• Phone: 415-926-3328 (Leave voicemail after hours)</li></ul>
<b>SafeHouse Access Point</b> <ul style="list-style-type: none"><li>• 1089 Mission St., San Francisco, CA, 94103</li><li>• Monday: 1 pm to 7:30 pm Tuesday to Friday: 1 pm to 11:30 pm (closed 5 pm to 6 pm)</li></ul>
<b>St. Vincent De Paul – Riley Center Access Point</b> <ul style="list-style-type: none"><li>• 1175 Howard St., San Francisco, CA 94103</li><li>• Monday to Friday: 9:00 am to 4:30 pm (closed 12 pm to 1 pm)</li></ul>

### **Transitional age youth (ages 18 to 24)**

#### Larkin Street Youth Services

- 134 Golden Gate Ave San Francisco, CA 94102
- Monday to Friday: 10am to 3pm By appointment from 9am to 2pm and 3pm to 5pm
- Phone: 415-673-0911 (extension: 456)

#### LYRIC

- 127 Collingwood St. San Francisco, CA 94114
- Monday to Thursday: 9:30am to 5:30pm Friday by appointment
- Phone: 415-322-9048 (text preferred)

#### The SF LGBT Center

- 1800 Market St. San Francisco, CA 94102
- Monday to Thursday: 10am to 6pm
- Phone: 415-865-5612

#### 3rd Street Youth Center and Clinic

- 5688 3rd Street and 800 Innes Avenue, Suite 12
- Monday to Friday: 9:30am to 5pm
- Phone: 415-713-5952

#### Mission Action

- 2645 Mission St. San Francisco, CA 94110
- Monday, Wednesday, Thursday, Friday: 9am to 5pm Tuesday: 9am to 3:30pm
- Phone: 415-857-7762

### **Families with children under the age of 18**

#### Central City Access Point:

- 37 Grove St. San Francisco, CA 94102
- Monday, Wednesday, Thursday, Friday: 9am to 5pm | Tuesday: 9am to 12pm | Closed on the 4th Tuesday of every month
- Phone: 415-644-015

#### Bayview Access Point:

- 1641 La Salle Avenue San Francisco, CA 94124
- Monday to Friday: 7am to 6pm | Last Thursday of the month: 7am to 12pm
- Phone: 415-430-6320

#### Mission Access Point:

- 2871 Mission St San Francisco, CA 94110
- Monday to Friday: 7am to 5pm | Last Thursday of the month: 7am to 12pm
- Phone: 415-972-1281

## Additional housing resources:

### Resources if you are at risk of losing housing:

- **SF Emergency Rental Assistance (ERAP)** – offers emergency rental assistance
  - <https://www.sf.gov/renthelp>
  - ERAP Helpline: (415) 653-5744 or email [help@sferap.org](mailto:help@sferap.org)
- **Catholic Charities** – offers emergency rental assistance
  - Contact: (415) 972-1200 | 990 Eddy Street.
  - <https://catholiccharitiessf.org/homelessness-prevention-program/>
- **Season of Sharing** (from Mayor's Office of Housing and Community Development) can also help with emergency rental assistance.
  - Contact: (415) 701-5653 or email [seasonofsharing@sfgov.org](mailto:seasonofsharing@sfgov.org)
  - <https://www.sf.gov/get-help-pay-housing-or-other-emergency-needs>
- **SF Homelessness and Supportive Housing** has a "**Housing Problem Solving**" division
  - Offers housing location assistance; relocation support outside SF; reunification, mediation, and conflict resolution services; financial assistance; referrals and linkage to a range of community services.
  - <https://www.sf.gov/information--housing-problem-solving>
  - Connect to Housing Problem Solving by visiting an **ACCESS POINT**.
- **Eviction Defense Collaborative**
  - (415) 947-0797 | 976 Mission Street | <https://evictiondefense.org>
  - For support with back rent, email [edcradco@evictiondefense.org](mailto:edcradco@evictiondefense.org)
  - Drop-In Hours: Monday, Tuesday, Wednesday, Friday: 10-11:30 a.m. and 1-2:30 p.m.

### Resources if you are facing eviction:

- **Eviction Defense Collaborative**
  - 976 Mission Street | <https://evictiondefense.org>
  - Email [legal@evictiondefense.org](mailto:legal@evictiondefense.org) or call legal assistance line at (415) 659-9184
  - Drop-In Hours: Monday, Tuesday, Wednesday, Friday: 10-11:30 a.m. and 1-2:30 p.m.
- *For older adults*: free legal services offered through **Legal Assistance to the Elderly's Housing Preservation and Eviction Defense**
  - [https://laesf.org/practice\\_area/housing-preservation-eviction-defense/](https://laesf.org/practice_area/housing-preservation-eviction-defense/)