



# OUR MISSION

Deaf Community Counseling Services (DCCS) is a culturally, linguistically mental health program that is dedicated to empowering Deaf, Hard of Hearing, Deaf-Blind, and Late-Deafened members to lead a self-sufficient live and overcome challenges through an integrated approach that centers their overall well-being.

DCCS supports and educates the community about the importance of healing through a comprehension lens, focusing on their cognitive, emotional, and behavioral health.

## THREE CONVENIENT LOCATIONS

Office Hours:  
9:00am - 5:00pm

[feltondccc.org](http://feltondccc.org) | [dccc@felton.org](mailto:dccc@felton.org)



Deaf Community Counseling Services

### REFERRALS

415-255-5854 (Video Phone)

### SAN FRANCISCO OFFICE

1500 Franklin St at Bush  
San Francisco, CA 94109  
Fax: (415) 447-9701

### BERKELEY OFFICE

3075 Adeline St #105A,  
Berkeley, CA 94703.  
Fax: (510) 957-5474

### ALAMEDA OFFICE

1005 Atlantic Ave,  
Alameda, CA 94501  
Fax: (510) 894-0809



## A PROGRAM OF FELTON INSTITUTE





# ABOUT

Felton Institute's Deaf Community Counseling Services (DCCS) has been developing gateway of network in surrounding counties, including primary care providers and schools as we are committed to continuing the mission of providing quality and innovative comprehensive care within the Deaf and Hard of Hearing community.

Our team is composed of Clinical Case Managers and licensed Therapists (MFTs, LCSWs, & LPCCs) and Case Managers who are fluent in American Sign Language. DCCS works with children, adolescents, adults, and senior citizens.

# OUR SERVICES

- Comprehensive Clinical Assessment
- Targeted Case Management
- Crisis Intervention
- Individual, Group, and Family Psychotherapy
- Play Therapy and Art Therapy
- Individual and Group Rehabilitation Counseling
- Medication Support
- Educationally Related Mental Health Services (ERMHS)
- Consultation, Education, Trainings, and Workshops



# HISTORY

For years, the University of California San Francisco- Center on Deafness (UCCD) provided mental health services to the Deaf and Hard of Hearing community.

In 2015, UCCD partnered with Felton Institute (formerly known as the Family Service Agency of San Francisco) to become Deaf Community Counseling Services (DCCS) and provide direct services to the Deaf and Hard of Hearing community.

# INSURANCE

DCCS has partnered with the San Francisco and Alameda counties to serve Medicaid clients. On a case-by-case basis, DCCS accepts Medicaid from nearby counties.

DCCS also accepts private insurance (with prior authorization) and uses a sliding scale based on clients' income.