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Felton Presents at California Institute of Behavioral Health Solutions Symposium



Dr. Nev Jones

SPOTLIGHT: Felton Institute's Director of Research & Evaluation

Dr. Nev Jones just recently joined our Felton Family, but she is already well known to many of her colleagues here, as well as internationally known, because of her groundbreaking work.

Growing up in Southern Idaho, Nev knew she wanted to engage in social justice work from a young age. She admired her father, whom she considered an "underground" gay activist. Inspired by his example, Nev's life as a public figure began early. While in middle school, she was featured on the evening news when she refused to stand down after a teacher informed her that she could not speak out about LGBT rights at



Innovative and impactful training in the area of Cognitive Behavioral Therapy for psychosis (CBTp) is being offered across the state of California through a collaborative partnership between Dr. Melissa Moore, Director of Felton Research and Training Institute and Percy Howard, Vice President of Programs and Operations at the California Institute of Behavioral Health Solutions (CIBHS). CBTp training is geared toward providers who treat anyone who suffers with psychosis.



At the CIBHS Sixth Annual Evidence Based Practices Symposium held in Sacramento on April 21st and 22nd, Dr. Moore and Mr. Howard partnered with the Best Practices in Schizophrenia Treatment (BeST) Center from Northeast Ohio Medical University and presented Best Practices in Implementation of CBTp. Felton President and CEO Al Gilbert and Felton Research and Training Program Manager Nicole Milan attended the popular conference where there was great interest in Felton Training of CBTp.

San Francisco's Workforce Development Director and Team Visit Felton

school.

At the end of high school, Nev was offered a full-ride to Cornell, but instead opted to move to rural Nepal as a cross-disability outreach worker and teacher in a government school for Dalit ("untouchable" caste) children.

Ultimately, her personal and family experience of schizophrenia have strongly shaped her career.

Dr. Jones completed a Ph.D. in community psychology at DePaul University followed by a postdoctoral fellowship in psychiatry and medical anthropology at Stanford University. Prior to joining Felton, she worked as a research scientist and acting consulting psychologist for the State's Mental Health Services Oversight & Accountability Commission.

While a graduate student, she was co-founder and director of the Lived Experience Research Network (LERN), the first national peer-run non-profit in the United States focused on bridging mental health research and advocacy, and advocating for greater client participation in research, evaluation and quality improvement.

Nev has consulted with states and provider agencies around the U.S. on the development and strengthening of specialty early intervention in psychosis services, the improvement of clients' educational and vocational outcomes, and the development of the peer workforce.

In addition to her professional experience, she is a member of multiple federal research and technical assistance workgroups focused on



On Friday April 29, 2016, Michael Carr, Director of Workforce Development for the San Francisco Mayor's Office of Economic and Workforce Development and two members of his Senior Management team, John Halpin, Director of Program Operations, and Amabel Akwa-Asare, Strategic Partnerships Manager visited Felton Institute for a two part tour arranged by Derek Toliver, Felton's Program Manager of the Senior Community Service Employment Program (SCSEP) and the Economic Security Initiative Center (ESIC).

Felton President and CEO Al Gilbert hosted the first portion at the administrative offices at 711 Van Ness Avenue; Yohana Quiroz, Felton's Director of the Children, Youth and Families Division, hosted the second part of the tour at the Family Developmental Center at 2730 Bryant Street. The colorful Bryant Street building has been historically restored by the San Francisco Unified School District. "It was a great day and wonderful opportunity to showcase the breadth and depth of the work that Felton does throughout our communities," Derek Toliver observed. "Since joining Felton a few months ago, I continue to be amazed at the scope of our programs."

early psychosis, as well as multiple national and international research projects and initiatives related to psychosis, auditory hallucinations and mental health services.

An ardent admirer of Dr. Martin Luther King Jr., his words "the ultimate measure of a man is not where he stands in moments of comfort and convenience, but where he stands at times of challenge and controversy," are posted on Dr. Jones desktop, as a daily reminder of the courage, commitment and sacrifice of generations of civil rights activists.

Meet Felton Board Members



Elisabeth Madden, Matt Snyder,
and Dr. Richard Garcia

Each month, we invite you to learn more the dedicated and gifted members of Felton's Board of Directors. To read more about the entire board, please visit felton.org

Board Secretary Elisabeth A. Madden has served as a Board Member since 2008. Ms. Madden is a partner at the San Francisco law firm Lynch, Gilardi and Grummer. As an experienced litigator, her legal practice has primarily focused on defending health care providers, workplace discrimination and harassment actions. Additionally, she frequently presents employment law



Senior Community Service Employment Program (SCSEP) is a community service and work-based training program for older workers. Authorized by the Older Americans Act, the program provides subsidized, service-based training for low-income persons 55 or older who are unemployed and have poor employment prospects. Participants have access to both SCSEP services and other employment assistance through American Job Centers, formerly known as One-Stop Career Centers.

SCSEP provides both community services and work-based training. Participants work an average of 12–15 hours a week, and are paid the highest of federal, state or local minimum wage. They are placed in a wide variety of community service activities at nonprofit and public facilities, including daycare centers, senior centers, schools and hospitals. It is designed with the intention that community service training serve as a bridge to unsubsidized employment opportunities; SCSEP's goal is to place 50% of its program participants in unsubsidized employment annually.

The San Francisco Office of Economic and Workforce Development (OEWD) supports San Francisco's ongoing economic vitality by strengthening its neighborhoods, businesses, commercial corridors, and workforce. The Workforce Development Division of the Office of Economic and Workforce Development (OEWD) coordinates the San Francisco Workforce Development System, which is

seminars and trainings for corporate management groups.

Matt Snyder has served as a Board Member since February 2014 and is the Chair of the Finance Committee. Mr. Snyder is a KPMG Partner based in San Francisco. He is the U.S. Leader of Health Care Internal Audit and member of the Health Care and Life Sciences Advisory Services Leadership Team. Mr. Snyder brings more than 20 years of experience in risk management and compliance. Previously, he served as Principal and West Health Care Risk Leader for another large consulting firm, where he developed strategies and led key client pursuits and engagements in the areas of outsourced internal audit engagements, risk management, process transformation and compliance for health systems and academic medical centers.

Dr. Richard Garcia is one of the newest Felton Board Members, joining in the spring of 2016. Dr. Garcia is currently the Medical Director at Aetna and previously served as the Medical Director at Chinese Community Health Plan. He has held roles as Health Plan Medical Director of integrated IPA, hospital and health plan in San Francisco, California, and has over 10 years of Medicare, Medicaid and commercial managed care experience. Dr. Garcia is a nationally recognized author and speaker on health disparities.

a network of public, private, and nonprofit service providers that serve San Francisco job seekers and employers.

Felton Institute's Family Developmental Center's Magali Valdez-Robles receives a First 5 Excellence in Teaching Award



Magali Valdez-Robles

Felton Institute extends hearty congratulations to Magali Valdez-Robles, who was recently recognized by First Five San Francisco for her teaching excellence, accomplishments, dedication and outstanding ability to connect with children and their families at Felton's Family Developmental Center (FDC).



Wheelbarrow Fun

Week of the Young Child

During the week of April 11 – 15, 2016, along with the rest of the country, Felton Institute's Children, Youth and Family division celebrated the Week of the Young Child at the Family Developmental Center (FDC) on Bryant Street in San Francisco. The week was intentionally planned to make it fun while learning about fundamental life skills, like the importance of being socially congenial, how math concepts affect our daily lives, how language skills can improve a situation, and the benefits associated with a spirit of good will. Other lessons throughout the week included learning the value of healthy eating and keeping fit, the power behind an active imagination, and the beauty associated with the creation and appreciation of art.



Pajama Day

On May 3, 2016, Ms. Valdez–Robles, who teaches at FDC, received the First Five San Francisco Excellence in Teaching Award during a warm celebratory evening at San Francisco's Fort Mason Center. The annual awards ceremony and banquet was held at Gallery 308, with beautiful views of the bay seen through the expansive, floor-to-ceiling windows.



Magali was introduced to an audience of administrators, peers, family members and friends with a laudatory summary of the critical role she plays in early childhood education at Felton's Family Developmental Center. An endearing video highlighted her contributions to Felton's preschool program, her excitement about teaching and her love for the children and families she serves.

"It is such an honor," Magali beamed as she accepted her recognition. "I feel very privileged and humbled to have received this award. My work for the community, families and children always comes from the very bottom of my heart without expecting any recognition. I enjoy just seeing happy and healthy families and children cherishing each other, having the best education, lifestyle and the best that they can have. I was not expecting this award. I truly thank those who nominated me and supported my nomination."

The week started off with Pajama and Music Monday, where students were encouraged to wear pajamas to class as they participated in activities that centered around music. The students learned about the role of music in a person's life by listening to a variety of music while clapping and dancing to the beat. The children also learned the role instruments play in music (pun intended) and made simple and fun instruments to take home and share with their family and friends. The video below is near the end of one such class session featuring two new friends, Omar and Christian.



Budding artist and comedian

Twin Tuesday offered children who were paired with a "twin" the opportunity to coordinate attire in an attempt to instill the habit of working well with others. That was coupled with Taco Tuesday and a fitness theme, where the children helped prepare ingredients for the tacos they would later eat.



Magali addressing the audience

"We congratulate Magali on her recognition for Excellence in Teaching from First Five San Francisco and celebrate her success this evening. We are proud of the work that she does as a member of our Felton Family," said Felton President and CEO Al Gilbert as he, Division Director Yohana Quiroz, Preschool Program Supervisor Phyllis Hogan, Administration Director Lisa Aguilar and other Felton staff applauded Magali. "She is doing a wonderful job upholding our Felton tradition of providing innovative social services that help our children begin and continue life with the best possible tools—great education in a compassionate and nurturing environment."

A total of six local preschool teachers who were recipients of the Excellence in Teaching Award were honored for their dedication to best practices in the care and education of children in the City's Preschool for All initiative. These professionals exemplify the critical role a teacher plays in developing quality education programs that have a profound effect on the lives of young children and their families.

First Five San Francisco is dedicated to the healthy development of children birth to five years of age, helping to support children and their families to live healthy, to learn and to grow. First Five offers resources, support, educational tools, and



Drawing musical instruments

Wacky Hair Wednesday brought out the colorful side of things and allowed the kids to "do" their hair differently as they explored math concepts and learned about social skills. Artsy Thursday featured controlled chaos and encouraged mix-and-match attire for the whole day. To provide a lasting impact for Thursday's lessons, the students made posters and signs for Friday's parade. They also cut squares of cloth that will be sewn into a quilt later in the year.



Finally, friends and fans of FDC enjoyed a flood of positive feelings for Family Friday, which was festive, friendly and full of fun. The day's activities included a tea party with staff, students and parents, a march to City Hall and a parade of several blocks around the campus. The parade granted the opportunity for the students to play the instruments

the Preschool for All and Family Resources Center initiatives for the community of San Francisco, regardless of income.

SCSEP Sephora Mini-Makeovers a Great Success

Senior Community Service Employment Program (SCSEP) trainees who attended the "First Impressions 123" mini beauty makeovers at Sephora on Powell Street on April 9, 2016, left with heartfelt gratitude and radiated an inner glow that complimented their new makeup and outfits.



According to Felton SCSEP Employment Facilitator Trainee Marijewel "MJ" Richardson, those who participated in the free service "blossomed" during the session.



"It was absolutely beautiful to personally witness the transformations take place

they created a few days earlier.



Katharine "Kitty" Felton

FELTON FACT

In the late 1800's, San Francisco was truly part of the "Wild West." It could have also been known as the rough and tough West because, if a mother lost her husband, there was no charitable system in place where she could safely place her children. After making what must have been a heart-wrenching decision to give up her child, the now childless single woman would then be forced to work 60 hours a week to make a living wage, if she worked in a factory. You see, it wasn't until the 1920's that Henry Ford instituted the 5-day, 40 hour work week.

During this era, "foundling asylums" received children who were abandoned or exposed and left for the public to find and save. These "hospitals" allowed mothers to place an infant in a cradle on the porch, ring

from 'invisible seniors' to 'visible seniors,'" MJ beamed as she recounted details of the day during which her passionate vision for helping others was executed. "Everyone at Sephora and all who have contributed to this have been truly wonderful!"



SCSEP assists seniors 55 years of age and older with re-entering the workplace by shaping them to become more employable with added skills. The mini makeover was designed to educate seniors on the importance of keeping current with the latest fashion and makeup trends with an age-appropriate style.



The doors at Sephora were closed to the public for a couple of hours that morning while four Sephora beauty specialists performed their magic. Knowledge about color coordination, special makeup application techniques, hairstyle and fashion tips were among the many topics discussed.

"Sephora clearly makes a difference in San Francisco, just as SCSEP does with

a bell and run, hoping someone would take care of the child. Up to 80% of infants would die within the first year. It was not uncommon for those children who survived to be sold in the black market. Farmers from central California could show up, and without any vetting, state they needed a young boy and ride away with a new farm hand.

When Katharine "Kitty" Felton became the director of the "Associated Charities" in 1902 (eventually, Family Service Agency of San Francisco and now Felton Institute), she began to cultivate a foster care system, so that a parent facing such a dire situation could avoid the existing rough and impersonal system.

Kitty began working with families that could take in one extra child, with couples who had lost a child, and with families whose child had moved away and were still interested in being active as parents. The new foster care system implemented by Felton ended the foundling asylums and the 80% infant mortality rate dropped to 1% within a few years.

By the time of her death in 1940, Katharine Felton had created a system that successfully placed over 30,000 orphaned children with families that had undergone a complete screening process and were capable of rearing the children.

Felton's Influence & You

Felton Institute invests in multiple program divisions that serve the

capable seniors who are looking for work. It was a perfect marriage between two groups pursuing a common goal, and that is helping others maximize their potential," MJ reflected with a deep sigh of satisfaction.

Felton Featured Program



Felton Early Autism Program

Felton Early Autism Program (FEAP) brings together an evidence-based intervention model, specifically designed for children on the autism spectrum, and the child's natural learning environment. FEAP is the first inclusive center-based program in San Francisco that has a curriculum designed specifically for children with autism.

Felton Institute's Family Developmental Center (FDC) is San Francisco's licensed and largest subsidized early care and education program serving children from birth to six years old. For over forty-five years, it has been the only program in San Francisco to serve infants and toddlers who have physical or developmental challenges, within an inclusive program model.


We're located at:

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Main: (415) 282-1090 ext. 104

widest spectrum of clients of all ages and backgrounds in San Francisco, the Bay Area and our country.


Chances are you've come in contact with one or several of the programs Felton manages within the immediate Bay Area. However, we would like to take a moment to introduce this month's featured program.

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Your Valued Participation

With your help, Felton Institute can continue to be the answer for many men, women and children in need.

Your gift of any amount will make a difference to people living among us who require social services, mental health care and ongoing intensive care management.

With a greater demand, more resources are required. Your support can help even more people get their lives back on track. Please consider sending a tax-deductible donation to Felton Institute today.

We thank you for being a friend and a partner and helping us pay it forward.

 **Take Action**
