nspire youth Hilltop Developmental Center hope help Felton Early Autism Program children SeniorS Senior Community Service Employment Program love LGTBQ Seniors support Give Early Crisis Intervention and Eviction Assistance Family Developmental Center life social services family Young Adult Court adults Sojourner Truth Center legacy

Felton Institute

Transform lives. Transform the world.

mental health Felton Early Psychosis Program

BEAM social services life Senior Peer Recovery Center (Mental Health Act) Research Treatment Engagement in Early Psychosis Senior Companion Program share laugh learn Martin Luther King, Jr. Center hope Give Foster Grandparent Program Deaf Community Counseling Services love stable Train Motivational Care Management

1889

The agency, named Associated Charities, is founded as the first nonsectarian relief organization in the city of San Francisco.

1906

Associated Charities. which later becomes Felton Institute, directs the entire San Francisco **Earthquake Relief** Program, shifting the mission from advocacy to direct service.

Felton Institute 129 Years Strong Solution of the of the



1901

At the age of 29, Katharine "Kitty" Felton is named Director of Associated Charities, now Felton Institute, a notable accomplishment for a woman at that time.

1907 In the crucible of the earthquake and fire, Associated Charities, now Felton Institute, develops innovative solutions that are common practice today. With Kitty Felton leading the way, Associated Charities creates the first ever employment agency in the United States, develops mental health

counseling, foster care, and combines public and private funds to allow single mothers

to remain at home. 1909 Felton inaugurates the "San Francisco Model of Care" combining public and private funds to provide cost-effective social services; changing the way social services are provided nationwide.

1943 The

Mother's Aid Program—a forerunner to TAPP, Felton Institute | FSA's current program for teenage parents-is developed and run through the Public Welfare Department.

1954

In comprehensive response to years of gradual program shifts determined by changing social philosophies, client needs, and funding realities, the agency undergoes a reorganization and becomes primarily a counseling service.

1960

Felton expands its services to include job training, preventive programs, and counseling services. tor improved standards and practices for women and tor improved standards and practices for women and tor improved standards and practices for women and tor improved standards and practices in requires thild abor, school attending and services in requires thild abor, mental minimum health services in requires thild abor, mental minimum health services in requires this wanter appear, minors, and his schools. S. Great Depression, the federal government requires that all public funds be expended by public agencies. San Francisco complies by creating a County Welfare Department, absorbing all social services handled by private agencies. Due to this, FSA operates as a government contractor and offers private service.

On August 14, at age 67, Kitty dies of cancer at what is now the Stanford University Medical Center. 7-7-1873 – 8-14-1940

Senior Companion Program is launched, The Senior Companion Program is launched, bringing together mobile seniors and their bringing together mobile seniors and their

1981 Felton develops

Contraction of the second of t rogram, re-with training and the subset out is to the subset out is to the subset out attention to children with several sev Teen-aged Pregnancy and Parenting Program (TAPP), a case management program for teen-aged parents. The State of California based its Statewide model for addressing teen pregnancy prevention upon Felton's model. TAPP continues to have the lowest rate of second pregnancies of any program in the state and has one of the highest high school graduation rates in the State. **1991** Ryan White Mental Health Services for HIV-Positive Persons begins. Also, FIRST (Family Intervention and Recovery Services Team) Program for substance-abusing parents begins.

2005 CIRCE, an electronic mental health charting system is developed, saving charting time and billing efficiency, while allowing FSA clinicians to spend more time with clients.

2008 PREP, a program of prevention and early intervention for youth on the brink of psychosis, . ared to a par, new t, first, of r, while a private support, FSA initiates a new array of innovative, while program for the support, FSA initiates a new array of innovative, while program for the support, FSA initiates a new array of innovative, while program for the support, FSA initiates a new array of innovative, while program for the support, FSA initiates a new array of innovative, while program for the support, FSA initiates a new array of innovative, while program for the support, FSA initiates a new array of innovative, while program for the support, FSA initiates a new array of innovative, while program for the support, FSA initiates a new array of innovative, while program for the support of is offered to the community through Alter Augustice Healthead Handlin Heading Head and Languagement Program, Senior Full Hintensive Headment Hadrin Hack on Track Program for Transitional Aged Youth, to a void Handlin Heading H



Evolution of a Name

In 1889, Associated Charities is founded, uniting a group of progressive, non-profit San Francisco organizations.

In 1901, Associated Charities appoints Katharine "Kitty" Felton as their first director, a remarkable accomplishment for a woman at a time when women were still lobbying for the right to vote in the United States.

In 1932, in the aftermath of the stock market crash of 1929 and ensuing Great Depression, Associated Charities of San Francisco changed its name to the Citizen's Agency for Social Welfare to reflect its increasing role as a social welfare agency and to avoid the stigma associated with the word "charity."

In 1934, the Board of the Citizen's Agency for Social Welfare reorganized and changed the name to the Children's Agency to more appropriately reflect its mission. In compliance to federal regulations requiring all federal and state funds be expended only by public agencies, San Francisco created a County Welfare Department. Due to the change, The Children's Agency becomes a government contractor.

In 1938, the County Welfare Department took over all family services previously handled by private agencies. At that time,

2014

BEAM program opens in San Francisco and San Mateo. Family Services Agency of San Francisco moves from 1010 Gough to 1500 Franklin and 6221 Geary. PREP receives National Behavioral Council's Science to Service Award.

2017 PREP San Francisco celebrates 10 Year Anniversary. PREP San Mateo celebrates 5 years.

the Family Service Agency was established as a separate organization with a focus on diagnosing and treating short-term family problems, funded at first by a grant from the Rosenberg Foundation and later by the Community Chest. In 1945, the Children's Agency and the Family Service Agency merged to become the Family and Children's Agency, with a new administrative program for finding foster homes, establishing more intimate cooperation with the juvenile court, and integration of children's work with family service work.

In 1949, children's services, foster care, and relief became part of the Department of Public Welfare, and a year later, the agency discontinued its foster care and adoption programs.

During the 1950s, the agency reorganized and shifted its focus from relief work and foster care to family counseling and advocacy.

In March of 1958, the organization's name changed to the Family Service Agency of San Francisco.

After 56 years, in 2014, due to expanded services and to honor its visionary founding director, our agency became known as Felton Institute.





A constant of 20 original pilot projects.

2016

Deaf Community Counseling Services expands with an office in Fremont, CA, offering mental health services for Deaf and Hearing-impaired.

1889

The agency is founded as the first nonsectarian relief organization in the city of San Francisco.

1901

At the age of 29, Kitty Felton is named Executive of Associated Charities, now FSA, a notable accomplishment for a woman at that time.

Katharine "Kitty" Felton, An Innovative Leader



1873

A The San Fand of the second of the second second of the second second of the second of the second of the second second of the second s Katharine Conway Felton is born on the 7th of July in what is now Oakland, California, to John Brooks Felton and Kate Baldwin Felton, Her father was a judge and mayor of Oakland.

1903Kitty found a women's club willing to pay \$50 per month for a juvenile court probation officer and hired her close friend for the job. This innovation was seen at first as highly dubious and unwelcomed by the police; in time, she won them over. Within six years, city and county funds were allocated to pay the salaries of probation officers and deputies. Today, a juvenile court system is in place in virtually every county

1906 earthquake and fires, Kitty Felton led all relief efforts. She was placed in charge of the After the devastating recovery of San Francisco's thousands of displaced citizens who were without homes, food, water and jobs. Within one year, Kitty cleared the refugee camps by helping people use the pre-fab cabins on their own plots of land in an effort to rebuild the city.

1907 What a Year!

In the crucible of San Francisco's recovery from the 1906 earthquake and fire, Kitty Felton developed innovative solutions to bring stability to people's lives which extended to and affected the councils of the state of California.

Kitty was a pioneer, responsible for nearly all of the early legislation in California related to the welfare and relief to everyone alike, with no limits to ethnicity, beliefs or age. Eventually her tireless work lead to the creation of entire welfare systems, including the child welfare programs on the West coast of the United States. She developed what we know of as social services. This, and many of her innovations are common practice today.

Programs Kitty developed include:

The first-ever employment agency in the United States was set up in response to connecting displaced workers to jobs.

She brought mental health counseling to deal with the

traumatized. In her earthquake report of 1907, she stated that this was a need for restoring the citizens in the city.

An early advocate for foster care, Kitty helped develop a foster care system by showing that children fared better and the cost to the public was less through foster care than through the existing system of Asylums and orphanages.

By combining private and public funds for the first time, Kitty made it possible for widowed and abandoned mothers to remain at home to care for their own children.

Felton devised a plan to empty the refugee camps and find placements for the dispossessed.

By allowing people to take the earthquake "shacks" and use them as a first home on their old properties or purchased city lots, the camps were emptied in one year.

Kitty, advocates for improved standards and practices for child labor, school attendance, industrial accident insurance, mental health care, adoption, care of handicapped, minimum wages for women and minors, and health services in public schools.

Post 1906 Earthquake

After the 1906 earthquake, the organization successfully raised S225 million dollars. (2015 equivalent) As the Director of Associated Charities, Kitty organized the Community Chest, a forerunner to the United Way and the United Bay Area Crusade, in San Francisco.

1932 In the afterman or me source more source managed its name to the Citizen's Agency for Social Walks of Social Welfs. **1932** In the aftermath of the stock market cross one place to the Citizen's Agency for Son Frage S ensuing Great Depression, Association changed its name to the Citizen's Agency for Social field of the citizen's Agency hangeu to reflect its increasing role us u social weiter to avoid the stigma associated with the word selecting word selecting that is increasing role us u social weiter word selecting the word selecting the increasing role us u social weiter word selecting the in

1918 Kitty implements a new "file envelope" system for record keeping, which allowed all records related to a client in one place. She no longer used the old ledger system. Within two vears file folders are sold in stationery stores.

A Visionary and Policy Changer

1928

Long hoping to erect a building dedicated specifically to serving the clients of Associated Charities, Kitty Felton oversees a capital campaign to raise funds for an Executive Office building at 1010 Gough Street. The renowned architect Bernard Ralph Maybeck, a friend of Kitty's, offers to design the building. The building is pictured here.

Dr. Katharine Felton

ACT HILF OF THE Great Depression, the federal government of the Great Depression, the federal government of the Great Depression, the federal government of the federal government of the federal depression, the federal government of the federal government of the federal depression, the federal government of the federal government of the federal government of the federal depression, the federal government of the federal government o in the line of the free of the federal government requires that is the free of the federal government requires by creating a size of the federal government requires by creating a size of the federal government requires by creating a size of the federal government requires by the federal governme At the second of the Great Depression, the federal government requires of the free of by public agencies. San Francisco complies by creating a pue to the second se Hit With a solution of the sol Kitty Felton received two honoris causa "Doctor of Law" degrees conferred upon her by what is now known as the University of California at Berkeley, her alma mater as an undergraduate in 1895, and by Mills College in Oakland, CA. These honors are testament to the impact Kitty had on changing public policy.

1938 Seeking a name and structure to reflect her concern for the needs of families of study into a study into the stice of the state of the stice of the state of the stice of the state and concerned about the stigma often associated with the word "charity," Kitty commissions a study into alternatives to the Agency of c a concerned about the stigma often associated with the word "charity," Kitty commission Agency of San Francisco is formed and structure to reflect her concern for the neeus of the neeus of Foundation E Agency of San Francisco is formed, initially financed by a \$25,000 grant from the Rosenberg are set up nationwide Foundation. Eventually, independently operated family service agencies are set up nationwide.

1940

On August 14, at age 67, Kitty dies of cancer at what is now Stanford University Medical Center. The urgency for the work that she began continues as long as there is someone in need.

Felton Institute Children, Youth and Family (CYF) Division



Felton Institute I Family Service Agency of San Francisco 1500 Franklin Street, San Francisco, CA 94109 P: 415.474.7310 • F: 415.474.9773 • www.felton.org The Children, Youth and Family (CYF) Division is one of the social services components of Felton's Family Service Agency of San Francisco. CYF delivers a wide variety of social and mental health services to infants, toddlers, children and their parents, with a focus on low-income and at-risk families. Our mission is to provide comprehensive services to low-income, at-risk children, youth and their families, and to provide a solid foundation for lifelong development, family economic success and hope for a successful future.



Full Circle Family Program Family Developmental Center (FDC) Outpatient mental-health services for multicultural, low-income, uninsured children and families. Ages 4-21 years.

English/Spanish available.

Sojourner Truth Center

Early care and education for low-income/ at-risk children and families. Reflects the cultural, linguistic and ethnic composition of families served. Ages birth to three years. Free or sliding scale.





Martin Luther King, Jr. Center Child development services for low-income/ at-risk children including homeless families that reflect the cultural, linguistic and ethnic composition of families served. Ages 2.9 to six years. Free or sliding scale.

Felton Learning Center

Early care and education services for low-income/ at-risk children including homeless families that reflect the cultural, linguistic and ethnic composition of families served. Ages 2.9 to six years. Free or sliding scale.





Family Developmental

Center (FDC) Early care and education for children birth to six years, including those with special needs/ needs early intervention services. Offers family support and other services to the families. Low-income/ at-risk including teens and homeless families.

FDC's Infant Development/ Early Intervention Program (GGRC)

Provides developmental assessments and other individualized interventions designed to enhance the developmental progress of the young child with special needs in all areas. Birth to 3 years of age. Free



Felton Institute Children, Youth and Family (CYF) Division



Felton Early Autism

Program (FEAP) Children who have autism or exhibit autistic-like behaviors and typically developing children play and learn together. Staff is trained and/ or certified in Early Start Denver Model (ESDM) with 1:2 staff-to-child ratio. Birth to three year of age. Free. FDC's Medically Fragile Infant/Toddler/Preschool Program (MOLERA) Children with chronic health condition(s) who require nurse monitoring. Health is monitored by a pediatric registered nurse. Child's developmental needs are assessed and services are provided on site as needed.





Teenage Pregnancy and Parenting Program (TAPP) Comprehensive case management for expectant and parenting teens up to age 19. Ensures parents and their children have access to all available health, education, and social services for which they are eligible. No fee charged.

Young Family Resource Center (YFRC) The first

peer-directed, peer-focused population-focused, Family Resource Center targeted to teen and young adult parents, their children and their families. Integrating a youth development model, peerto-peer service delivery, and wraparound resources.





Realizing Employment and Creating Hope (REACH) Through vocational case management and employment training, provides employment/ educational services to at-risk youth specifically and/or parenting teens. Youth 14-21 years.

Healthy Families, Healthy Lives "Familias Sanas, Vidas Sanas" Wellness Program Operates on-site weekly. Provides low-income, at-risk families free fruits, vegetables, whole grains, meat and poultry; nutritional and health education; and access to wellness center to do yoga, workouts and dance classes. Free.





Child Care Food Program

No fees are charged to

participants.

(CACFP) All early care and education centers provide nutritional foods to enhance health, well being, developmental and educational potential for children in our care, includes breakfast, lunch and afternoon snack. Infants and toddlers are introduced to a wide variety of foods.

Teen Resources to Achieve Positive Practices (T-RAPP)

Teen-parent peer support and youth development/ leadership in conjunction with pregnancy prevention and other at-risk education services. Four components: peer counseling, peer

education, community education and teen peer groups. Middle/ High School Students.



Felton Institute Adult Division

The Adult Division provides comprehensive services and wraparound care to vulnerable adults in need of intensive care management, substance abuse treatment, and mental health treatment. Our programs assist and encourage adults with serious and persistent mental illness and other physical and substance abuse challenges to reduce significantly their dependence on inpatient and emergency services, to stabilize in their lives, housing, and overall functioning, and to become more independent, productive, and satisfied members of their communities.





Full Service Partnership: Adult Care Management **Program (FSP-ACM)**

Collaborative partnerships with other community-based programs to support low-income adults with serious and persistent mental illness in need of intensive case management, mental health treatment, and psychiatric services. 18-60 years of age

Young Adult Court (YAC)

Intensive comprehensive case management to have committed felony crimes, including those who have faced trauma, substance abuse, co-occurring disorders, and are deemed high risk to reoffend in the commu-

Full Service Partnership: Adult Care Management Program (FSP-CARE)

Collaborative partnerships with other community-based programs to support low-income adults with serious and persistent mental illness in need of intensive case management, mental health treatment, and psychiatric services. 18-60 years of age





clients who are referred by the Youth Adult Court who nity. Ages 18-25 years.

Psychiatric Services and Administrative Services Organization (POPS-ASO) Three full-time employees in POPS/ASO provide administrative assistance to Credentialing, Provider Relations, and **ACCESS** for San Francisco County Department of Public Health.

Provider Outpatient





Deaf Community Counseling Services (DCCS)

Provides mental health services for Deaf, Hard-of-Hearing, Late Deafened, Deaf-Blind individuals; includes family and couples counseling, consultation, collaboration, and client advocacy, case management/ assessment, psychiatric and medication services. Children and adults.

Early Crisis Intervention and Eviction Assistance

(EAP) Operating since 1998, EAP leverages several hundred thousand dollars from other sources to guarantee rents for families in trouble. Over 500 families per year are helped to avoid homelessness, gross family disorganization, separation from familiar services, and greater vulnerability to disintegration.



Felton Institute Adult Division

Felton Institute responds to human needs with cutting edge social services and treatment that combine evidence-based practices with cultural sensitivity and a deep respect for our clients.





Full Service Partnership for Transitional Age Youth (TAY) Supports transitional age youth with serious and persistent mental illness in need of intensive case management, mental health treatment, and psychiatric care. Assists in meeting multidimensional life goals to improve overall functioning, life satisfaction, self-sufficiency, and creative pursuits. Ages16-25.

Felton I Family Service Agency of San Francisco's Works Program

A well-thought-out path to employment, begins with volunteer opportunities. Includes support and on-the-job training. Provides the opportunity to build basic employment skills (maintaining a steady schedule, getting along with peers and supervisors, increasing focus and attention skills).





Felton Institute I Family Service Agency of San Francisco 1500 Franklin Street, San Francisco, CA 94109 P: 415.474.7310 • F: 415.474.9773 www.felton.org

Felton Institute Senior Division

Our Senior Division was developed to address the special needs of our community's most vulnerable and fragile aging population. Older adults are full of ideas, thoughts and experiences that enrich the lives of people of all ages in our community. Our programs are designed to meet a wide range of needs, while allowing seniors to age with dignity, to thrive and to live a life of purpose.





Senior Full Service Wellness Program (Mental Health Act)

A collaborative community support for adults age 60 and older, in need of intensive case management, mental health and substance abuse treatment.

Geriatric Outpatient Mental Health Services

Comprehensive outpatient services for seniors age 60 and older who have mental health concerns, helping people maintain their independence and dignity to age in place.





Community Integration Services/Older Adult Day Support Center

A full-range of mental health services, group therapy, focused on becoming more connected within the community, based on individual needs.

Senior Peer Recovery Center (Mental Health Act)

A drop-in resource and recovery center, low-pressure connection, providing mental health, substance abuse, medical care, social activities, peer-topeer recovery, multilingual.





LGBTQ Seniors

An LGBTQ welcoming program, providing services designed to recognize and affirm the life experiences of our LGBTQ clients and to assist them in overcoming barriers to services specific for LGBTQ seniors. Case Management for Older Adults and Adults with Disabilities Care

management, at no charge, to older adults and adults 18 and older with disabilities who are in the need of support to remain living safely in the community.



Felton Institute Senior Division

Felton Institute responds to human needs with cutting edge social services and treatment that combine evidence-based practices with cultural sensitivity and a deep respect for our clients.



Long-term Care Ombudsman Program

A partner to ensure quality care and rights for seniors in care facilities, helping transitions from home to assisted living or skilled nursing facility feel safe and secure for the elderly.

Foster Grandparent Program

A multi-generational avenue for developing meaningful relationships, deep connections and shared experiences that are long-lasting, improving the quality of lives for all.





Senior Companion Program

Mobile seniors provide companionship to at-risk, frail, homebound and isolated seniors, and accompany mobile seniors to activities and appointments, improving quality of life.

Senior Community Service Employment Program (SCSEP)

A workforce training program for seniors that offers them a place to develop skills which lead to job placements, including the private sector.





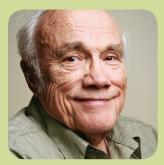
Economic Security Initiative Center for Older Adults (ESIC)

Assistance to Medicare eligible seniors and persons with disabilities to reduce monthly bills, including medical, utilities, food and drug costs.

Older Adult Service Team Alameda (OAST)

Comprehensive clinical case management and psychiatric services provided for older adults with mental health concerns, including substance abuse.





Community Liaisons Program

Felton's Community Liaisons aid seniors and adults with disabilities in finding appropriate services at designated sites.



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Felton Early Psychosis Programs

Felton Early Psychosis Programs provides evidence-based interventions known to be effective in the early detection and treatment of psychosis for youth, young adults and their families to prevent symptoms from becoming disabling and to support individuals to realize their full potential. Felton Early Psychosis Programs interventions are designed to address issues early, promote treatment success and get young people back on track to a fulfilling life as quickly as possible. Felton Early Psychosis Programs provides a multidisciplinary approach to treatment, combining a series of evidence-based interventions implemented to fidelity standards.



Felton Early Psychosis Programs San Francisco Located in San Francisco, Felton Early Psychosis Programs San Francisco has been providing Early Psychosis services since 2008 and offers outpatient mental health services for youth and young adults who

have begun experiencing symptoms of psychosis within the previous five years, or for those who are at high risk of developing psychotic symptoms. Services are available in English, Spanish and Italian. Ages 12-35 years old. Located at: 6221 Geary Blvd., 2nd Floor, San Francisco, CA 94121. For more information call 415.614.5970 or visit www.prepwellness.org.



Located in Hayward, CA, and operated in partnership with EBCRP, Felton Early Psychosis Programs Alameda offers outpatient mental health services for transitional aged youth



who reside in Alameda county and who have begun experiencing symptoms of psychosis within the previous two years. Services are available in English and Spanish. Ages 16-24 years old. Located at: 22971 Sutro Street, Hayward, CA 94541. For more information call 510.318.6100 or visit us at www.prepwellness.org.



Felton Early Psychosis Programs San Mateo Located in San Mateo, CA,

Felton Early Psychosis Programs San Mateo has been providing Early Psychosis services since 2012. Felton Early Psychosis Programs offers outpatient mental health services for youth

and young adults who have begun experiencing symptoms of psychosis within the previous two years, or for those who are at high risk of developing psychotic symptoms. Services are available in English and Spanish. Ages 12-35 years old. Located at: 1108 S. El Camino Real, San Mateo, CA 94402. For more information call 650.458.0026 or visit us at www.prepwellness.org. Felton Early Psychosis Programs Salinas/Monterey Located in Salinas, CA, Felton Early Psychosis Programs Monterey has been providing Early Psychosis services since 2013. Felton Early Psychosis Programs offers outpatient mental



health services for youth and young adults who have begun experiencing symptoms of psychosis within the previous five years. Services are available in English and Spanish. Ages 14-35 years old. Located at: 909 A Blanco Circle, Salinas, CA 93901. For more information call 831.424.5033 or visit us at www.prepwellness.org.



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Bipolar Disorder Early Assessment and Management (BEAM) Division

BEAM provides an array of evidenced-based practices that are recovery-focused and designed to move individuals toward their self-identified life goals and the remission of their illness. BEAM applies evidence-based interventions in the early detection and treatment of severe mood disorders with associated psychotic symptoms for youth, young adults and their families to prevent symptoms from becoming disabling and support individuals to realize their full potential.

Similar to PREP, BEAM is a multidisciplinary approach that combines a series of evidence-based interventions implemented to fidelity standards. In addition, peer and family support specialists provide individualized support by partnering with individuals and families in the recovery process by engaging and building relationships through sharing their own personal lived experience of mental health issues.

Currently, Felton Institute operates two BEAM program sites in San Francisco and San Mateo counties.



BEAM San Francisco – Felton Institute I Family Service Agency of San Francisco 6221 Geary Blvd., 2nd Floor San Francisco, CA 94121 For more information call 415.614.5970 or visit our website at www.prepwellness.org



BEAM San Mateo—Felton Institute I Family Service Agency of San Francisco 1108 S. El Camino Real San Mateo, CA 94402 For more information call 650.458.0026 or visit our website at www.prepwellness.org





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Justice-Related Services

Our clinical case management and related services provide support to transition-age-youth and adults who have come into contact with the justice system and are in need of case management, substance abuse treatment and mental health treatment. Our services encourage and support individuals to engage in positive, developmentally appropriate pathways, access supports that create stability in their lives, and help prevent recidivism.



Felton Engagement Specialist Team FEST

The Felton Engagement Specialist Team (FEST) is comprised of Engagement Specialists (skilled case managers) working in close collaboration with the San Francisco Departments of Public Health, Public Works, and Homelessness and Supportive

Housing, as well as the Police Department to provide rapid response, community engagement, service linkage and relationship-building services to San Franciscans in the Justin Herman Plaza, Castro, Showplace Square, Mission, and Civic Center neighborhoods, with a focus on those who are insecurely housed or not housed. Engagement Specialists will provide outreach and service linkage to support clients to address their substance use and/or mental health needs, address physical health needs, secure housing, and promote wellness, recovery, and safety.

San Francisco Law Enforcement Assisted Diversion (SF-LEAD)

Felton's LEAD services are provided as part of LEAD SF, a multi-agency collaborative partnership program designed to divert repeat, low-level adult offenders at their earliest contact with law enforcement.



LEAD services are an alternative to jail and prosecution for those experiencing mental health, substance use and co-occurring disorders. The Felton team works with referred residents in the 16th Street/ Mission neighborhood. Implementing a harm reduction philosophy, staff provide clinical case management, behavioral health and wellness interventions to support clients in addressing their substance use and/ or mental health needs, support recovery, and prevent recidivism. Located in San Francisco.



Promoting Recovery & Services for the Prevention of Recidivism

(PRSPR) Felton's Prop 47 services are provided as part of San Francisco's larger efforts designed to interrupt the cycle of substance abuse, unaddressed mental health issues, homelessness, and incarceration

among adults and transition-age-youth (TAY). Felton staff will provide clinical case management, behavioral health, substance use, and wellness interventions to meet the unique developmental needs of TAY in recovery. Early Crisis Intervention and Eviction Assistance

(EAP) Operating since 1998, EAP leverages several hundred thousand dollars from other sources to guarantee rents for families in trouble. Over 500 families per year are helped to avoid homelessness, gross family disorganization,



separation from familiar services and greater vulnerability to disintegration.



Young Adult Collaborative

(YAC) In partnership with the Young Adult Court, YAC staff provide intensive comprehensive case management, life skills training and clinical interventions for clients who have committed felony crimes. Clients are transition-age-youth (TAY) 18-25 who have experienced trauma,

substance abuse and/ or co-occurring disorders, and are deemed high risk to re-offend in the community. The program meets the unique needs of TAY, and helps them onto a positive developmental pathway into adulthood. Located in San Francisco.





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