

# About CCOR™

Client-Centered Outcomes Research  
in Public Mental Health (CCOR-PMH)

Felton's CCOR (see-core) Division, one of only a handful of public mental health-focused community-based research centers in the United States, grounds its work in the belief that stakeholder and community insights are fundamental to transformative change.

Felton CCOR aspires to leverage client- and community-centered research and program evaluation in the service of innovation, health equity and sustainable impact.

CCOR partners across the public and private sectors, pursuing research and research-driven program development with the agility and flexibility that a community-based organization affords. Attention to the intersection of culture/race/ethnicity, social adversity and access to quality services is at the forefront of all of CCOR's work.

CCOR works hand in hand with Felton Institute's award winning direct service programs and divisions as well as Felton Institute training and technical assistance initiatives throughout California and across the United States.

For more information please contact:

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Please visit our website:

[www.felton.org/research](http://www.felton.org/research)

*Interested in informing CCOR's research and program development in early psychosis? Felton is currently forming an early psychosis/early intervention stakeholder research advisory board. Please contact us for an application and additional information.*

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## Technical Assistance

*what you need to know about*

FOCUS AREAS

EXISTING TECHNICAL ASSISTANCE  
MANUALS, REPORTS & TOOLKITS

PAST CONSULTING

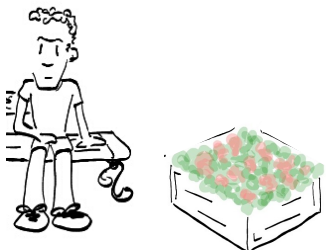
[www.felton.org](http://www.felton.org) | 415.474.7310  
1500 Franklin St. San Francisco, CA 94109

## FOCUS AREAS

CCOR staff provide the full range of technical assistance, including consultation, training, and implementation guidance across the areas of our expertise.

Focus areas include:

- Youth/peer/service user involvement and leadership in behavioral health policy, program development, and research;
- Strategies to promote the full inclusion of students with significant psychiatric disabilities in higher education settings, including trainings and workshops for college students, families, college faculty and campus staff in counseling, disability services and student administration;
- Youth & client outreach & engagement;
- Program implementation, improvement and innovation within early psychosis treatment programs;
- Infrastructure building and staff capacity development to support high quality performance monitoring and data collection, particularly in peer-run programs and organizations;
- Development and implementation of peer-led hearing voices groups (or voices, visions & alternative realities groups) in community settings.



## TECHNICAL ASSISTANCE TOOLKITS

CCOR is committed to disseminating current research to the public by developing new resources that target complex & emerging needs, and by working with partners to provide access to other existing materials.

To access the resources listed below, please visit [www.felton.org/research/assistance](http://www.felton.org/research/assistance)

- Back to School: Toolkits to Support the Full Inclusion of Students with Early Psychosis in Higher Education
  - ⇒ Student & Family Version
  - ⇒ Campus Administration & Staff Version
- Engagement Comics
  - ⇒ *I Started Hearing Voices In College* (Higher Education & Vocational Services)
  - ⇒ *Understanding My Voices* (Peer Support)
- Fact Sheet, Supporting Student Success in Higher Education Beyond the Clinic: The Opportunity for Early Intervention Programs
- Guidance Manual, Peer Involvement and Leadership in Early Intervention in Psychosis Services: From Planning to Peer Support and Evaluation
- User/Survivor Leadership & Capacity Building in Research: White Paper on Promoting Engagement Practices in Peer Evaluation/Research (PEPPER)
- Issue Brief, What Comes After Early Intervention? Step-Down, Discharge and Continuity of Care in Early Intervention in Psychosis Programs for First Episode Psychosis

## PAST CONSULTING

CCOR provides high quality consultation and rigorous needs assessments for organizations and mental health departments.

Some of our past & current partners include:

- SAMHSA Now is the Time Technical Assistance Center (NIT TAC)
- SAMHSA Bringing Recovery Supports to Scale Technical Assistance Center (BRSS TAC)
- National Association of State Mental Health Program Directors (NASMHPD)  
National Council on Behavioral Health
- National Association on Mental Illness (NAMI)
- Michigan Department of Mental Health
- Illinois Department of Mental Health
- Vermont Department of Mental Health
- Minnesota Department of Mental Health
- Maryland Department of Mental Health
- Cenpatico, Southern Arizona
- Los Angeles County Department of Mental Health
- Riverside County Department of Mental Health

If you are interested in collaborating and would like to find out more, please contact us at [research@felton.org](mailto:research@felton.org).

