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Facing Bright Futures



Kenji Paschen

Spotlight: Felton IT and CIRCE Director

When Felton and [CIRCE](#) Director of I.T. Kenji Paschen reminisces about his childhood in the mountains near Nagasaki, Japan, his eyes light up and his smile widens. "It was really kind of a Huckleberry Finn type childhood. I was an only child. My cousins and I played baseball together; we would also go into the woods near our house and look for wild vegetables and potatoes, set up a trap for birds and go fish in the lake. Those were good times."

The American naval presence was big, and many of Kenji's relatives worked in the shipyard. As a student, Kenji hadn't decided on his career path, but he knew his family had high expectations of him. His maternal grandmother often praised his good grades and let him know that she was very proud of him.

When he was 17, Kenji and his parents moved to San Leandro, California. After high school, he matriculated at Cal State Hayward,

Pomp and Circumstance, props and cheers were all part of the spirited sixth annual Preschool Graduation at Felton's [Family Developmental Center](#) on Friday, August 5, 2016.

Family members and friends cheered and applauded as the purple-capped and gowned students entered the Hilltop Atrium. Preschool Program Supervisor, Phyllis Hogan, greeted all, who were then treated to musical selections from Marlon Escobar, Kendall Hogan, and graduating Blue Birds and Bumble Bees. Parents Branden Hyland and Glamor Diaz provided words of inspiration.



Al Gilbert's Commencement Congratulations

Before diplomas were awarded and Administration Director Lisa Aguilar led the closing ceremony, Felton President and CEO Al Gilbert offered commencement congratulations.

"This is a celebration of accomplishments, a celebration of family, a celebration of community and certainly, a celebration of opportunity," he noted.

"Your kids are going to need your unconditional love, unconditional love. Everyone has a path. Everyone has a different way of growing up. We are going to encourage them to have many more graduations and much more success. All of us need

(now known as Cal State East Bay). He first majored in economics, but he found macroeconomics too theoretical and switched to accounting. Kenji earned his four year degree in accounting and began a work adventure at a local company that would last for 33 years. For his first decade there, he worked as CFO and controller then as computers dominated businesses, he took the helm as IT director. "I loved my job, which involved a lot of travel," Kenji enthuses. "I often visited Hawaii and Mexico, but I also went to Thailand, Singapore, Malaysia and England. Many times my whole family traveled with me."

Kenji is looking forward to celebrating his 10th anniversary at Felton in November.



"After ten years on the job, it's great to be part of an organization to support those who are in need and help strengthen our communities. I am thrilled to be part of it. I am not on the front lines, but I support clinicians and social workers who provide excellent services to their clients, and I am proud to be part of it." His respect for the challenging and transformative work that Felton staff does is a motivating factor in making sure

that encouragement. All of us need to know throughout our lives that someone cares for us. So make sure that they know that their parents and their family really care for them throughout this process. I congratulate you on this first of many graduations."

The preschool classroom teams of head teachers, teachers, Foster Grandparents and admissions administrators were jubilant and misty-eyed as the young students celebrated the milestone. After the heartwarming ceremony, graduates, teachers, and proud parents enjoyed the potluck that has become part of the Felton FDC tradition.

Yohana Quiroz is the [Children, Youth and Family Division](#) Director.



Potluck Pleasure

Japan's NHK-TV on Location at Felton



"Grandma Marilyn" on

that the IT equipment is top-of-the-line. "We don't skimp on infrastructure; we have a cutting-edge phone system and technology, and we are all interconnected, even with continuing expansion. We have top-tier internet service and all locations have enough bandwidth to do their work well."

Kenji is also very proud to head Felton's CIRCE development, sales and customer support team. CIRCE Software Inc. is a complete, adaptable cloud based case management platform that was first envisioned by Felton's executive leadership. CIRCE works closely with Salesforce.com and the Salesforce Foundation to bring innovative, affordable social service case management solutions and affordable health records to community-based organizations.

Kenji smiles as he shares, "In a sense, I could actually consider all of Felton part of my CIRCE sales team, because when anyone refers CIRCE and it results in new partnerships, that person gets a commission." CIRCE's newest client is SAGEUSA, which provides support services for LGBT seniors headquartered in New York.



Japan's NHK-TV

August 5 was a busy day at Felton's Family Developmental Center! In the morning, just hours before the preschool graduation, NHK-TV producer Hiro Koh and his crew members, Hiroki Sano, Kei Matsukawa, and Koji Kawasaki, were on-site conducting interviews for a story about Felton's [Foster Grandparent Program](#) featuring 86-year-old Marilyn Miles and other staff members.

Foster Grandparents participate in the classrooms supporting teachers and bonding with students.

A volunteer since 2014, Grandma Marilyn, as she is affectionately known, is passionate about enriching the lives of the children in her community. She works in the Little Bears classroom five days a week.

NHK-TV is Japan's only public broadcaster. Producer Hiro Koh read about Felton's Foster Grandparent Program and said he hopes that the story produced will inspire greater respect and appreciation for elders in Japan and illuminate how their wisdom and skills can benefit younger generations.



Hiro Koh with Felton's
Plern Pratoommas

Foster Grandparent and Senior Companion Program Director Karen

Kenji often bikes to work and, in his off time, the twice-divorced father and grandfather enjoys time with his girlfriend of five years; Thai food dinners with his two daughters, Christine and Cathy; and ice cream shop visits with his six-year-old grandson Jaden. Jaden's favorite is orange sherbet; Kenji likes vanilla. Imagining Jaden as young man, his hopes for him are simple. "I would like Jaden to grow up as a professional, enjoy his life, and be happy."

SCSEP'S William Dean Honored at Twitter



William Dean at Digital Leader Awards

It has been an eventful and successful summer for William Dean, who joined Felton's [Senior Community Service Employment Program](#) (SCSEP) in June 2015.

At the Community Technology Network's (CTN) first annual Digital Leaders Awards held at Twitter, William was awarded the Digital Changemaker award because of his exceptional contribution to CTN's mission to transform lives through digital

Garrison and Volunteer Coordinator Tieu Ly were excited to have the crew on-site.

"It is wonderful that more people will know about our incredible Foster Grandparents who dedicate so many hours to our program. I am sure that the story will be amazing," Karen Garrison said.

Felton's Foster Grandparent Program always welcomes new volunteers and provides small stipends for many. Those interested in participating may email kgarrison@felton.org or call (415) 474-7310 ext. 238.

Earlier this year, at Felton's celebration of the 50th Anniversary of the Foster Grandparent Program and recognition of the Senior Companion Program, San Francisco Deputy Director of Neighborhoods Ashley Cheng shared how her daughters benefited by having Felton's Foster Grandparents in their classrooms. See her story in the video below:



As was noted at the time of her passing this year, the late Nancy Reagan was a strong and longtime advocate of the national Foster Grandparent Program. During her years as First Lady, she championed the program locally, nationally, and internationally.

literacy.

He has also been hired as the Digital and Adult Literacy Coordinator at CTN.



MJ Richardson, William Dean,
Denise Carrillo

"We are very excited about William's success," beamed SCSEP and Economic Security Initiative (ESIC) Program Manager Derek Toliver.

"His talent and skills benefit many throughout our communities."

Felton's SCSEP Program provides workforce training for adults, age 55 and older, in community service organizations and government departments, leading to permanent job placements, including jobs in the private sector.



William Dean and
SCSEP Colleagues

In an upcoming newsletter, we'll share how Foster Grandparents Connie Ye and Alicia Amatonding, who are sisters, began volunteering for Felton's program.

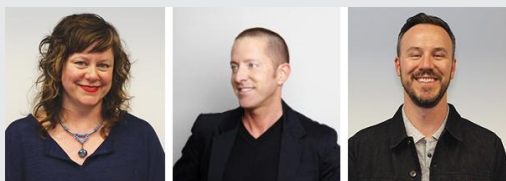


"Grandma Connie," "Grandma
Alicia" and Tieu Ly

**Easy New Way to
Donate
Text the Message
FELTON to the Number
41444!**

Did you know that even a \$10 [donation](#) can help Felton continue to provide the services that improve the lives of people of every age, and that now you can text your tax-deductible gift?

Meet Felton Board Members

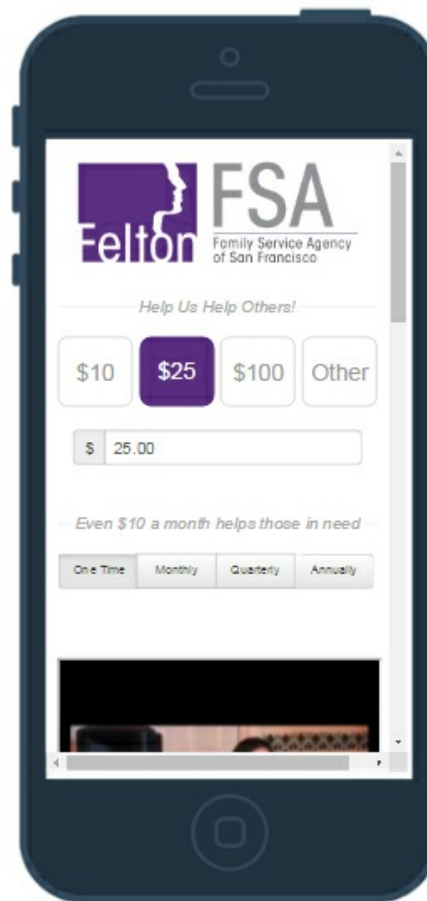


Amy Solliday, Eric Severson,
and Will Smiley

Each month, we invite you to learn more about the dedicated and gifted members of Felton's Board of Directors. To read more about the entire board, please visit felton.org.

Amy Solliday is Vice-Chair of the Board and a member of the Human Resources Committee. She has served as a board member since September 2006 and her achievements include helping to create the operating model for Felton's [Prevention and Recovery in Early Psychosis](#) (PREP) Program. Ms. Solliday is the Vice President of Store Operations for Old Navy and has held numerous roles in Gap Inc. for over 25 years. She specializes in building work practices that optimize productivity and customer experience.

Eric Severson has served as a board member since September 2003 and served as the board chair until 2013. Mr. Severson was recently appointed to the National Advisory Council on Innovation and Entrepreneurship. Previously he served as CHRO and Senior Vice President of Global Talent Solutions at Gap Inc. In that capacity, Mr. Severson



When you text 41444 and type in the word **FELTON** on your mobile device, you are able to choose the amount to give and even designate it as a recurring donation. It's quick and easy!

If desired, you may also enjoy a short video sharing how, with your support, Felton has made an amazing difference for a person in need.

Felton's FDC Now Operates Three New Centers!

was responsible for enterprise talent management for Gap Inc.'s 145,000 employees, including strategy, total rewards, technology, performance, engagement, development, organizational effectiveness, and recruitment.

Enjoy Eric's explanation of why he has dedicated years to Felton in the video below:



Will Smiley has served on the Felton Board since 2011 and is a member of the Governance committee. Currently, Mr. Smiley directs Genentech's sales and marketing, medical affairs and global product strategy recruitment team. Prior to Genentech, Mr. Smiley worked in international development on economic, education and democracy development programs around the globe, including five years in Ukraine, where he managed Freedom Support Act programs for the US State Department.



Felton's [Family Developmental Center](#) is doubling its early childhood programming and replicating its successful, inclusive continuity of care model implemented at our Bryant Street site at three new San Francisco locations–Felton Learning Center in Visitation Valley and Martin Luther King, Jr. Center and Sojourner Truth Center in Bayview–Hunters Point.

The centers were previously operated by other agencies, and now Felton is engaging in dynamic dialog with parents, funders, and community members to include their insights and input in thoughtful, responsive program development.

Felton's Influence & Your Valued Participation

Felton Institute invests in multiple program divisions that serve the widest spectrum of clients of all ages and backgrounds in San Francisco, the Bay Area and our country.



Katharine "Kitty" Felton

Felton Fact: Evolution of A Name

In 1889, a group of progressive non-profit organizations came together in San Francisco and founded the Associated Charities of San Francisco.

In 1901, the fledgling organization made the decision to appoint [Katharine Felton](#) as the first director of the new Associated Charities of San Francisco, a remarkable accomplishment for a woman at a time when women were still lobbying for the right to vote in the United States.

In 1932, in the aftermath of the stock market crash of 1929 and ensuing Great Depression, the Associated Charities of San Francisco changed its name to the Citizen's Agency for Social Welfare to reflect its increasing role as a social welfare agency and to avoid the stigma associated with the word "charity."



Deaf Community Counseling Services

Formerly known as UCSF Center on Deafness, Felton's [Deaf Community Counseling Services](#) (DCCS) provides quality, innovative mental health services for adults and children who are Deaf, Hard-of-Hearing, Late Deafened, Deaf-Blind and their families and partners in San Francisco and Alameda Counties.

DCCS staff works with adults, seniors and children beginning at five years of age. Younger children are seen by referral. We address a number of mental health issues including depression, anxiety, mood or thought disorders, adjustment reactions, stress, relationship issues, family problems and other mental health issues. All staff members are fluent in American Sign Language (ASL) and most of our DCCS team has lived experience with being Deaf and Hard-of-Hearing.

Our licensed therapists (MFTs, LCSWs and LPCCs) and registered interns are trained and experienced in mental health services for the Deaf, Hard-of-Hearing, Late Deafened, Deaf-Blind, as well as their families and partners.

DCCS has served the community for

In 1934, the Board of the Citizen's Agency for Social Welfare reorganized and changed the name to the Children's Agency to more appropriately reflect its mission. One year before that, as a result of the Great Depression, the federal government required that all federal and state funds be expended only by public agencies. In compliance, San Francisco created a County Welfare Department.

In 1938, the County Welfare Department took over all family services previously handled by private agencies. At that time, the Family Service Agency was established as a separate organization with a focus on diagnosing and treating short-term family problems. The first 18 months were funded by a generous grant from the Rosenberg Foundation, and, due to its success, the agency was subsequently funded by the community chest.

In 1945, the Children's Agency and the Family Service Agency merged to become the Family and Children's Agency, with a new administrative program for finding foster homes, establishing more intimate cooperation with the juvenile court, and integration of children's work with family service work.

In 1949, children's services, foster care, and relief became part of the Department of Public Welfare, and a year later, the

over 45 years and has been part of Felton Institute since July 2012.

For more information, please visit our website at felton.org or call the San Francisco location at (415) 474-7310 or the video phone at (415) 255-5848; and the Alameda location at (510) 225-7013 or the video phone at (510) 984-1654.

With your help, Felton Institute can continue to be the answer for many men, women and children in need.

Your gift of any amount will make a difference to people living among us who require social services, mental health care and ongoing intensive care management.

With a greater demand, more resources are required. Your support can help even more people get their lives back on track. Please consider sending a tax-deductible donation to Felton Institute today.

We thank you for being a friend and a partner and helping us pay it forward.

SF Tech Council Meets at Felton



Cathy Spensley and

agency discontinued its foster care and adoption programs.

During the 1950s, the agency reorganized and shifted its focus from relief work and foster care to family counseling and advocacy.

In March of 1958, the organization's name changed to the Family Service Agency of San Francisco.

After 56 years, in 2014, due to expanded services and to honor its visionary founding director, our agency became known as Felton Institute.



SF Tech's Susan Poor


Felton's new video conferencing system, Zoom, performed very effectively for a San Francisco Tech Council meeting at Felton on August 4, 2016. The Access and Learning Workgroup of the Tech Council meets monthly at Felton. The goal is to advance digital inclusion for older adults and people with disabilities, so that all can participate in the City's connected community.

Niles Lichtenstein, Co-Founder and CEO of The History Project (thehistoryproject.com) presented remotely, sharing details about his platform that allows people to build multimedia storytelling time capsules online.

The monthly Access and Learning Workgroup is attended by representatives from tech companies, city departments, and funders. All were impressed with this advanced video conferencing capacity that Felton now offers for groups meeting at our agency.

For more details about the SF Tech Council, please contact Cathy Spensley, Senior Division Director, who is a founding member.

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